

Preparing to claim the Self Employment Impact Support Scheme grant

If you plan to make your claim for the Self-Employment Income Support Scheme grant online, you will need your:

- **Self Assessment UTR (Unique Tax Reference)** - if you do not have this [find out how to get your lost UTR](#)
- **National Insurance number** - if you do not have this [find out how to get your lost National Insurance number](#)
- **Bank account number and sort code** you want us to pay the grant into (only provide bank account details where a Bacs payment can be accepted)
- **Government Gateway user ID and password**

Have you set up your Government Gateway ID?

If you don't already have a Government Gateway ID, you will see a prompt to create one when you use the SEISS eligibility checker <https://www.tax.service.gov.uk/self-employment-support/enter-unique-taxpayer-reference>. It is better to set up your Government Gateway ID through this prompt than through any other route on gov.uk as it ensures the correct type of ID is set up.

You will be asked to verify who you are by providing details from your driving licence photocard or your UK passport. If you don't have either of these, you will be asked for a piece of financial information, for example, the date you set up a mobile phone contract.

If the site does not identify you, it might be because there is not enough information to be able to do so. This is not your fault and it won't stop you being able to claim your grant, but it might mean that you won't be able to claim it online. If you have this problem, check with HMRC online services why you haven't been able to be identified on 0300 200 3600. They may suggest that you try using Verify to identify yourself instead, which you can try here: <https://www.signin.service.gov.uk/start>.

HMRC will be confirming an alternative way to claim the grant in due course for those unable to claim online.

Have you already got a Government Gateway ID, but can't access it?

If you have previously had a Government Gateway account and **change/have changed your mobile phone number** where you receive your access codes, you will need to let HMRC know by calling 0300 200 3600. They will then will be able to reset the number for you.

If you have **changed your email address** you will need to let HMRC know by calling 0300 200 3600.

If you have **forgotten your ID or password**, you will see prompts on the screen that will ask you for information to be able to identify you and to reset this information <https://www.access.service.gov.uk/login/signin/creds>.

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